

How to Search for In-Network Provider



There are three ways to locate in-network providers:

- Go to www.wsproviderdirectory.com and follow the instructions in this document.
- Call the Benefits Department at 800.333.1455.
- Call the appropriate phone number listed below.

Areas	Networks	Contact Information
Ohio Northern Kentucky	SuperMed PPO	Call Zelis* at 800.878.7896, 8:30 am to 5:30 pm EST
Indiana	Encore Health Network	
Arkansas, Mississippi Western Tennessee	PPOplus	
Louisiana	Verity HealthNet	

*Please be sure to identify yourself as a Western & Southern associate when you call.

1. Click **Continue**.
2. Accept the User Agreement to proceed with your search.

[User Guide](#)

Zelis takes your healthcare needs seriously and is pleased to provide you with this online directory. While we make every effort to ensure the accuracy of this information, please keep in mind that changes occur frequently and may not be included in this directory. It is possible that the provider you plan to select is not currently participating in the PPO network. We recommend contacting the intended provider and confirming their participation prior to making your healthcare appointment.

With your acceptance below, you are agreeing that a provider listed within the subsequent pages does not constitute a guarantee of benefits coverage. As a member, it is your responsibility to verify with the provider that he/she is participating in your PPO or health plan when making an appointment.

If you have questions regarding your benefit eligibility, please contact your health plan administrator or human resource manager for more information.

This tool was designed to help you easily locate providers, hospitals and other facilities in your area. While we take great care to make the directory complete and accurate, the network listing of participating providers may change without notice.

A "Health Plan" is defined as a program of benefit coverage that you have elected through your employer, insurance company or other entity offering as a


→ ☐ I confirm that I have read and accept the USER AGREEMENT

→

3. Enter the Western & Southern PIN number of 0115. This ensures that you are accessing the doctors, hospital and other facilities that are included in the Western & Southern Financial Group network.
4. Click **Continue**.
5. You can search by zip code or city, state, county. The most efficient way to search is by zip code as many providers use a large metropolitan city as their address and that may be different than their physical address.
6. Enter your zip code and select the distance you want the system to use while searching. We recommend that you use 10 or 25 miles at a minimum for better results.
7. Select the type of provider you are searching for i.e. doctors, facilities or hospitals. If you know the provider's name, you can enter it in the Facility or Partial Last Name section.
8. Click **Search** and the system will bring up all the in-network providers meeting the criteria you entered.



[User Guide](#)



Welcome to Online Provider Directory



* I have a four-digit Zelis PIN #:

(This is usually located on the back of the ID Card or on communication from the carrier.)

Or

* I do not have a four-digit Zelis PIN #. To continue, please click [here](#)

Provider Search

Finding a Physician or Healthcare Facility is easy as 1, 2, 3 !

Step 1: Select Geographic Search Type

I want to Search by:

☒ Zip Code ☐ City, State, County

Step 2: Enter Geographic Search Criteria

My search criteria is:

* Indicates fields are required.

Zip Code: *

State: *

Distance: (Within miles of ZIP code)

When searching using a distance greater than 1 mile, a five digit zip code must be entered into the zip code field.

Step 3: Select Provider Criteria

I am looking for: ☒ Doctors / Facilities ☐ Hospitals

Type: *

Specialty: *

Facility or Partial Last Name: (optional)

To help refine your search choose the following combinations:

1. Select both a "Type" and a "Specialty" together. These are mandatory fields.
2. Or enter the last name of the Doctor or the Facility Name
3. Avoid the use of special characters. i.e. ("','%&*–")

Please note that not all providers and/or their services are covered by the Western & Southern Financial Group's Beneflex Plan.
 Please contact the Western & Southern Benefits Department to verify covered services and providers.

Example:

To look for Family Practice physicians in zip code 45202 enter the zip code, the state, and expand the distance to search to 25 miles. Then click **Search**.

Provider Search

Finding a Physician or Healthcare Facility is easy as 1, 2, 3 !

Step 1: Select Geographic Search Type

I want to Search by: ☒ Zip Code ☐ City, State, County

Step 2: Enter Geographic Search Criteria

My search criteria is:

* Indicates fields are required.

Zip Code: 45202 *

State: [dropdown] *

Distance: 25 (Within miles of ZIP code)

When searching using a distance greater than 1 mile, a five digit zip code must be entered into the zip code field.

Step 3: Select Provider Criteria

I am looking for: ☒ Doctors / Facilities ☐ Hospitals

Type: Family Practice *

Specialty: [dropdown] *

Facility or Partial Last Name: [text] (optional)

To help refine your search choose the following combinations:

1. Select both a "Type" and a "Specialty" together. These are mandatory fields.
2. Or enter the last name of the Doctor or the Facility Name
3. Avoid the use of special characters. I.e. ("'%&*&+...")

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[Search](#) [Clear Search Criteria](#)

Provider Search (1978) results returned **1**

[Print/Email Report](#) **2**

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[Modify Search](#)

Name	Address	City	State	County	Zip	Specialty	Distance	Phone	Email	Network Name	
BENNETT, RACHEL	151 W 4TH ST STE 200	Cincinnati	OH	Hamilton	45202	Family Practice	0	2029802028		SUPERMED-DIRECTORY	Map
COLLINS, DOUGLAS	5 E LIBERTY ST STE 2	Cincinnati	OH	Hamilton	45202	Family Practice	0	5133812247		SUPERMED-DIRECTORY	Map
DORNON, LESTER	5 E LIBERTY ST STE 4	Cincinnati	OH	Hamilton	45202	Family Practice	0	5133812247		SUPERMED-DIRECTORY	Map
FURGASON, CHRISTINE	5 E LIBERTY ST STE 4	Cincinnati	OH	Hamilton	45202	Family Practice	0	5133812247		SUPERMED-DIRECTORY	Map
GREENWOOD, MARY	1525 ELM ST	Cincinnati	OH	Hamilton	45202	Family Practice	0	5133577320		SUPERMED-DIRECTORY	Map
MAMIDI, MADHULIKA	1525 ELM ST	Cincinnati	OH	Hamilton	45202	Family Practice	0	5133577320		SUPERMED-DIRECTORY	Map
O'DEA, CHRISTINE	1525 ELM ST	Cincinnati	OH	Hamilton	45202	Family Practice	0	5133577320		SUPERMED-DIRECTORY	Map
ROBERTS, T COURTNE	5 E LIBERTY ST STE 4	Cincinnati	OH	Hamilton	45202	Family Practice	0	5133812247		SUPERMED-DIRECTORY	Map
SHOMO, ANISASATT	1525 ELM ST	Cincinnati	OH	Hamilton	45202	Family Practice	0	5133577320		SUPERMED-DIRECTORY	Map
TRIHEALTH CIPHO	625 EDEN PARK DR	Cincinnati	OH	Hamilton	45202	Family Practice	0	5135691900		SUPERMED-DIRECTORY	Map

Providers per page: ☒ 10 ☐ 20 ☐ 50 ☐ 100 **4**

[Modify Search](#)

1 2 3 4 5 6 7 8 9 10 ...

1 - Your search returned 1,978 Family Practice physicians within 25 miles of this zip code.

2 - You can print or email the list clicking the **Print/Email Report** button.

3 - You can sort the results by Name, Specialty or Distance.

4 - Your search returned multiple pages of results. You can increase the number of providers you view on a page by selecting 20, 50 or 100.

Example:

To look for hospitals in zip code 45069, enter the zip code, the state, expand the distance to search to 10 miles and select Hospitals in the Select Provider Criteria area of the search screen. Click **Search**.

Provider Search (8) results returned

Step 1: Select Geographic Search Type

I want to Search by:

☒ Zip Code ☐ City, State, County

Step 2: Enter Geographic Search Criteria

My search criteria is:

* Indicates fields are required.

Zip Code: 45069 *

State: * *

Distance: 10 (Within miles of ZIP code)

When searching using a distance greater than 1 mile, a five digit zip code must be entered into the zip code field.

Step 3: Select Provider Criteria

I am looking for: ☐ Doctors / Facilities ☒ Hospitals

Type: *

Specialty: *

Facility or Partial Last Name: (optional)

To help refine your search choose the following combinations:

1. Select both a "Type" and a "Specialty" together. These are mandatory fields.
2. Or enter the last name of the Doctor or the Facility Name
3. Avoid the use of special characters. I.e. (,"%!*&*_-)

Please note that not all providers and/or their services are covered by the Western & Southern Financial Group's Beneflex Plan.
Please contact the Western & Southern Benefits Department to verify covered services and providers.

Search

Clear Search Criteria

Provider Search (8) results returned

Print/Email Report

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Modify Search

Name	Address	City	State	County	Zip	Specialty	Distance	Phone	Email	Network Name	
BETHESDA HOSPITAL BUTLER CTY MED CTR	3125 HAMILTON MASON RD	Hamilton	OH	Butler	45011	Hospital	7.72	5138948888		SUPERMED-DIRECTORY	Map
BETHESDA HOSPITAL NORTH	10500 MONTGOMERY RD	Cincinnati	OH	Hamilton	45242	Hospital	7.31	5137451111		SUPERMED-DIRECTORY	Map
EVEREST REHAB HOSPITAL OR N CINCINNATI	7810 BETHANY RD	Middletown	OH	Butler	45044	Hospital	7.4	5135008796		SUPERMED-DIRECTORY	Map
JEWISH HOSPITAL	4777 E GALBRAITH RD	Cincinnati	OH	Hamilton	45236	Hospital	9.14	5136863000	CMMCREDENTIALING@COMP-MED.COM	SUPERMED-DIRECTORY	Map
MERCY HEALTH FAIRFIELD HOSPITAL	3000 MACK RD	Fairfield	OH	Butler	45014	Hospital	7.61	5138707000		SUPERMED-DIRECTORY	Map
MERCY HEALTH KINGS MILLS HOSPITAL	5440 KINGS ISLAND DR	Mason	OH	Warren	45040	Hospital	5.28	5139525000		SUPERMED-DIRECTORY	Map
SELECT SPECIALTY HOSPITAL	10500 MONTGOMERY RD	Cincinnati	OH	Hamilton	45242	Hospital	7.31	5138655353		SUPERMED-DIRECTORY	Map
WEST CHESTER MED CTR	7700 UNIVERSITY CT	West Chester	OH	Butler	45069	Hospital	0	5132983000		SUPERMED-DIRECTORY	Map

Providers per page:
☒ 10 ☐ 20 ☐ 50 ☐ 100

Modify Search

Your search returned 8 hospitals within 10 miles of this zip code.

Here are a couple of hints on searching the site. To locate physical therapists, you would select Rehabilitative Care under Type. Then click **Search**.

Provider Search

Step 1: Select Geographic Search Type

I want to Search by:

☒ Zip Code ☐ City, State, County

Step 2: Enter Geographic Search Criteria

My search criteria is:

* Indicates fields are required.

Zip Code: *

State: *

Distance: (Within miles of ZIP code)

When searching using a distance greater than 1 mile, a five digit zip code must be entered into the zip code field.

Step 3: Select Provider Criteria

I am looking for: ☒ Doctors / Facilities ☐ Hospitals

Type: *

Specialty: *

Facility or Partial Last Name: (optional)

To help refine your search choose the following combinations:

1. Select both a "Type" and a "Specialty" together. These are mandatory fields.
2. Or enter the last name of the Doctor or the Facility Name
3. Avoid the use of special characters. I.e. (!,"%#&*"~_)

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[Clear Search Criteria](#)

Provider Search (999) results returned

Please note that not all providers and/or their services are covered by the Western & Southern Financial Group's Beneflex Plan.
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[Modify Search](#)

Name	Address	City	State	County	Zip	Specialty	Distance	Phone	Email	Network Name	
ADKINS, BRIAN	4700 MARBURG AVE	Cincinnati	OH	Hamilton	45209	Physical Therapy	5.15	5135311698		SUPERMED-DIRECTORY	Map
AGUERO, JENNIFER	5862 KEARNY CT	West Chester	OH	Butler	45069	Physical Therapy	17.05	6143150137		SUPERMED-DIRECTORY	Map
AGUIRRE, ROBYN	2600 ALEXANDRIA PIKE	Newport	KY	Campbell	41076	Physical Therapy	6.98	8595720710		SUPERMED-DIRECTORY	Map
AGUIRRE, ROBYN	9275 MONTGOMERY RD STE 500	Cincinnati	OH	Hamilton	45242	Physical Therapy	12.4	5139364574		SUPERMED-DIRECTORY	Map
ALDER, JULIE	11003 MONTGOMERY RD STE A	Cincinnati	OH	Hamilton	45249	Physical Therapy	14.48	5134691444		SUPERMED-DIRECTORY	Map
AMADOR, KATHERINE	222 PIEDMONT AVE STE 2300	Cincinnati	OH	Hamilton	45219	Physical Therapy	1.58	5136217777		SUPERMED-DIRECTORY	Map
AMADOR, KATHERINE	7109 HAMILTON MASON RD STE A	West Chester	OH	Butler	45069	Physical Therapy	17.05	5137596494		SUPERMED-DIRECTORY	Map
AMES, STACI	2626 ALEXANDRIA PIKE	Newport	KY	Campbell	41076	Physical Therapy	6.98	8598174743		SUPERMED-DIRECTORY	Map
AMES, STACI	560 S LOOP RD	Fort Mitchell	KY	Kenton	41017	Physical Therapy	6.37	8593012663		SUPERMED-DIRECTORY	Map
AMES, STACI	8726 US HIGHWAY 42	Florence	KY	Boone	41042	Physical Therapy	11.06	8593012663		SUPERMED-DIRECTORY	Map

Providers per page:
☒ 10 ☐ 20 ☐ 50 ☐ 100

[Modify Search](#)

1 2 3 4 5 6 7 8 9 10 ...

There are 999 providers listed under physical therapy within 25 miles of this zip code.

Many providers are classified as Ancillary. If you can't locate the provider under the type you would expect, try Ancillary. Ancillary includes imaging centers, home healthcare and surgery centers as well as urgent care centers and Quest Diagnostic/LabCorp.

Provider Search

Step 1: Select Geographic Search Type

I want to Search by:
☒ Zip Code
☐ City, State, County

Step 2: Enter Geographic Search Criteria

My search criteria is:
* Indicates fields are required.

Zip Code: *

State: *

Distance: (Within miles of ZIP code)

When searching using a distance greater than 1 mile, a five digit zip code must be entered into the zip code field.

Step 3: Select Provider Criteria

I am looking for:
☒ Doctors / Facilities
☐ Hospitals

Type: *

Specialty: *

Facility or Partial Last Name: (optional)

To help refine your search choose the following combinations:
1. Select both a "Type" and a "Specialty" together. These are mandatory fields.
2. Or enter the last name of the Doctor or the Facility Name
3. Avoid the use of special characters, i.e. (!,"%!*&"...)

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Search

Clear Search Criteria

Provider Search

(1268) results returned

Print/Email Report

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[Modify Search](#)

Name	Address	City	State	County	Zip	Specialty	Distance	Phone	Email	Network Name	
MONROE URGENT CARE	262 N MAIN ST	Monroe	OH	Butler	45050	Ancillary Facility	24.6	5134612273		SUPERMED-DIRECTORY	Map
NUMOTION	1032 REED DR	Monroe	OH	Butler	45050	Ancillary Facility	24.6	5139233300		SUPERMED-DIRECTORY	Map
OHIO LIVING COMMUNITIES	225 BRITTON LN	Monroe	OH	Butler	45050	Ancillary Facility	24.6	5135397391		SUPERMED-DIRECTORY	Map
OHIO LIVING HOME HEALTH GREATER CINCINNATI	25 INDIANA AVE	Monroe	OH	Butler	45050	Ancillary Facility	24.6	5136818174		SUPERMED-DIRECTORY	Map
SENIOR INDEPENDENCE OHIO LIVING	25 INDIANA AVE	Monroe	OH	Butler	45050	Ancillary Facility	24.6	5136818174		SUPERMED-DIRECTORY	Map
OHIO LIVING COMMUNITIES	225 BRITTON LN	Monroe	OH	Butler	45050	Extended Care Facility	24.6	5135397391		SUPERMED-DIRECTORY	Map
OHIO LIVING HOME HEALTH GREATER CINCINNATI	25 INDIANA AVE	Monroe	OH	Butler	45050	Home Health Care	24.6	5136818174		SUPERMED-DIRECTORY	Map
SENIOR INDEPENDENCE OHIO LIVING	25 INDIANA AVE	Monroe	OH	Butler	45050	Home Health Care	24.6	5136818174		SUPERMED-DIRECTORY	Map
BUTLER CNTY HOME TRAINING DIALYSIS	7335 YANKEE RD	Middletown	OH	Butler	45044	Ancillary Facility	24.39	5137552524		SUPERMED-DIRECTORY	Map
CAREFIRST URGENT CARE MIDDLETOWN	519 S BREIEL BLVD	Middletown	OH	Butler	45044	Ancillary Facility	24.39	5138476778		SUPERMED-DIRECTORY	Map

Providers per page:

☒ 10
☐ 20
☐ 50
☐ 100

[Modify Search](#)

Please note: There may be providers listed as in-network that are not covered providers under the Plan (i.e. marriage counseling is not covered under the Plan therefore marriage counselors are not covered providers). If you want to verify that the type of provider you are using is covered under the Plan, contact the Benefits Customer Service team for assistance.